



# revoCARE ELITE EXTENDED SERVICE COVERAGE

revoCARE ELITE provides Revolabs' Executive Elite™ customers with a value-added extension and enhancement to the company's limited manufacturer's warranty. revoCARE ELITE includes advance replacement and free battery replacement on select microphones and adapters\* and unlimited service and technical support.

## FEATURES

- 24-hour advance part replacement
- Complimentary service and support
- Complimentary battery replacement\*
- 3 years of coverage

## VALUE ADD

revoCARE Elite includes advance replacement on the Executive Elite base station DSP, charger base, remote antenna as well as Elite microphones and adapters, allowing customers to receive replacements before they've sent back the faulty product. With the limited warranty, after the initial 90 days, faulty products must be received by Revolabs before replacements can be shipped. Replacement parts will be shipped within 24 hours of your request via standard shipping methods. It can take up to 30 days for end users to receive a replacement.

As batteries don't last forever, revoCARE ELITE includes free battery replacement for select microphones\* that have less than seven hours talk time on a full charge.

*\*Battery replacement is only available for the XLR adapter, TA4 (mini XLR adapter) and wearable microphones.*

## HOW TO ORDER

revoCARE ELITE extended service coverage can be conveniently purchased bundled together with the product on a single SKU, or separately if desired. When added separately, revoCARE ELITE must be purchased within 90 days of the end user's invoice date.

## SERVICE PLANS

**revoCARE ELITE**  
10-EXTSERV3Y-EEL8  
10-EXTSERV3Y-EEL4

3 year revoCARE Elite 8 channel (Executive Elite or Executive Elite GSA, includes coverage for up to 8 mics)  
3 year revoCARE Elite 4 channel (Executive Elite or Executive Elite GSA, includes coverage for up to 4 mics)

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