



revoCARE EXTENDED SERVICE COVERAGE

revoCARE provides Revolabs' customers with a value-added extension and enhancement to the 90 days of complimentary service and support included in the company's limited manufacturer's warranty. revoCARE includes 24-hour advanced replacement on all parts, allowing customers to receive replacements before they've sent back the faulty product. revoCARE subscribers also receive Tier 2 service and technical support over the phone with Revolabs' knowledgeable support staff, in addition to free battery replacement on any battery that isn't lasting for at least seven hours. A host of additional enterprise features are available for Executive HD™ users through an included Gold unlock code, which allows them to control and monitor their system via Ethernet.

FEATURES

24-hour advance replacement:

Replacement parts will be shipped within 24 hours of notification via standard shipping methods

Complimentary battery replacement:

Free battery replacement on any battery that isn't lasting for at least seven hours

Complimentary service and support:

Receive Tier 2 service and technical support over the phone with support staff

Included Gold unlock code:

Provides a number of additional enterprise features for Executive HD™ users



VALUE ADD

revoCARE provides a value-added extension and enhancement to the 90 days of complimentary service and support of Revolabs' limited warranty.

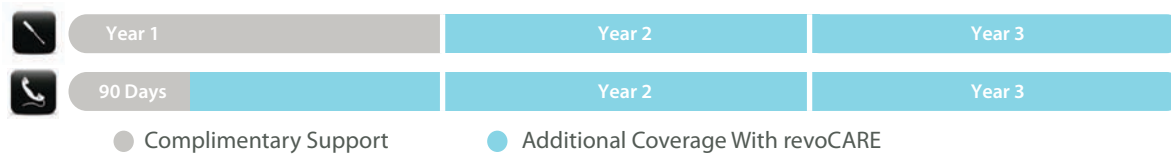
revoCARE includes 24-hour advanced replacement on all parts, allowing customers to receive replacements before they've sent back the faulty product. With the limited warranty, after the initial 90 days, faulty products must be received by Revolabs before replacements can be shipped. It can take up to 30 days for end users to receive a replacement.

revoCARE subscribers receive Tier 2 service and technical support over the phone with Revolabs' knowledgeable support staff. In addition, as batteries don't last forever, revoCARE includes free replacement on any battery that isn't lasting for at least seven hours on a full charge. A host of additional enterprise features are available for Executive HD™ users through an included Gold unlock code, which allow them to control and monitor their system over a LAN.

There are two revoCARE plans available. revoCARE Silver provides one year of coverage, and is renewable to three years. revoCARE Gold includes three years of coverage at a greater value.

HOW TO ORDER

revoCARE Silver or Gold extended service coverage can be conveniently purchased bundled together with the product on a single SKU, or separately if desired. When added separately, revoCARE must be purchased within 90 days of the end user's invoice date.



GOLD SERVICE PLANS

10-EXTSERV3Y-DSKS	Solo Single CH Gold Service Plan, Three Year (includes coverage for up to 1 Solo microphone)
10-EXTSERV3Y-HDSL	HD Single CH Gold Service Plan, Three Year (includes coverage for up to 1 HD microphone)
10-EXTSERV3Y-HDDL	HD Dual CH Gold Service Plan, Three Year (includes coverage for up to 2 HD microphones)
10-EXTSERV3Y-venu	HD Venue Gold Service Plan, Three Year (includes coverage for up to 2 HD microphones)
10-EXTSERV3Y-FUS4	Fusion 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV3Y-FUS8	Fusion 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV3Y-SOE4	Solo Executive 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV3Y-SOE8	Solo Executive 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV3Y-HDE4	Executive HD 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 HD microphones)
10-EXTSERV3Y-HDE8	Executive HD 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 HD microphones)
10-EXTSERV3Y-MIC	Gold Service Plan for Additional Mics ONLY, No System Coverage (Solo or HD)

SILVER SERVICE PLANS

10-EXTSERV-DSKS	Solo Single CH Silver Service Plan, One Year (includes coverage for up to 1 Solo microphone)
10-EXTSERV-HDSL	HD Single CH Silver Service Plan, One Year (includes coverage for up to 1 HD microphone)
10-EXTSERV-HDDL	HD Dual CH Silver Service Plan, One Year (includes coverage for up to 2 HD microphones)
10-EXTSERV-venu	HD Venue Silver Service Plan, One Year (includes coverage for up to 2 HD microphones)
10-EXTSERV-FUS4	Fusion 4 CH Silver Service Plan, One Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV-FUS8	Fusion 8 CH Silver Service Plan, One Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV-SOE4	Solo Executive 4 CH Silver Service Plan, One Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV-SOE8	Solo Executive 8 CH Silver Service Plan, One Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV-HDE4	Executive HD 4 CH Silver Service Plan, One Year (includes coverage for up to 4 HD microphones)
10-EXTSERV-HDE8	Executive HD 8 CH Silver Service Plan, One Year (includes coverage for up to 8 HD microphones)
10-EXTSERV-MIC	Silver Service Plan for Additional Mics ONLY, No System Coverage (Solo or HD)



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Limited Warranty

The Revolabs limited warranty covers the product for manufacturer's defects for a period of one year from the end user's invoice date. The limited warranty includes 90 days of complimentary service, technical support, and advanced replacement on parts.